

Barbican & Community Libraries

OPENING TIMES

Barbican Library, Barbican Centre, Silk Street, EC2Y 8DS

General Enquiries: Tel 020 7638 0569 / Music Enquiries: Tel 020 7638 0672 /

Children's Enquiries: Tel 020 7628 9447 / Fax 020 7638 2249

Email: barbicanlib@cityoflondon.gov.uk /

barbicanmusic@cityoflondon.gov.uk / barbicanchildren@cityoflondon.gov.uk

Opening hours: Monday, Wednesday and Friday: 9.30am - 5.30pm;

Tuesday and Thursday: 9.30am - 7.30pm;

Saturday: 9.30am - 4.00pm.

Shoe Lane Library, Hill House, Little New Street, EC4A 3JR

Tel 020 7583 7178 / Email: shoelane@cityoflondon.gov.uk

Opening hours: Monday, Wednesday to Friday: 9.30am - 5.30pm;

Tuesday: 9.30am - 6.30pm.

Artizan Street Library & Community Centre,

1 Artizan Street, E1 7AF

Tel 020 7332 3810 / Email: artizanlib@cityoflondon.gov.uk

Opening hours: Monday: 8.00am - 7.00pm;

Tuesday to Friday: 8.00am - 5.30pm.

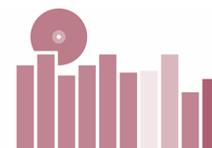
Barbican & Community Libraries are open **24/7** at :

<https://col.ent.sirsidynix.net.uk>

for you to access your account, the library catalogue, e-books, e-audio books and a wide range of other online resources and to reserve or renew items online..

Find out what's on by subscribing to our newsletter

<https://www.subscribepage.com/barbicanandcommunitylibraries>



LOAN PERIODS & CHARGES

with effect from 1 July 2017

ADULTS / YOUNG ADULTS

Three week loan

12 Adult Books: No loan charge;

8 Children's Books: No loan charge;

12 Music Sound Recordings: £1.65 per

item or boxed set;

1 Memory Box.

One week loan

12 Music Sound Recordings: 55p per item or boxed set when issued or renewed.

6 DVDs:

- New release feature films/TV: £2.75 per item when issued or renewed;
- Feature films/TV in stock for more than 6 months: £1.50 per item when issued or renewed;
- Children's DVDs: £1 per item when issued or renewed;
- Film/TV Boxed Sets (3 or more discs): £3.50 per set when issued or renewed.
- There is no loan charge for educational DVDs.

VOUCHERS

Hire charge discounts are available by using vouchers - vouchers are available for DVDs, and music sound recordings:

- DVDs: £12 for a book of 5 vouchers;
- Music Sound Recordings: £10 for a book of 20 vouchers.

CHILDREN - Three week loan:

12 Children's Books: No charge;

4 Adult Books: No loan charges.

OVERDUE CHARGES

Books, Music Sound Recordings, Spoken Word Recordings and Memory Boxes:
25p per item per day

DVDs:

- New release feature films/TV: £1 per day
- Film/TV Boxed Sets (3 or more discs):
£1 per day.
- Feature films/TV in stock for more than 6 months: 25p per day
- Children's DVDs: 25p per day
- Educational DVDs: 25p per day

An additional charge will be made for each overdue notice sent by post.

Children and Young Adults: no overdue charge for books.

RESERVATIONS

Self-service: £1; Staff assisted: £1.50.

Reservations are only accepted for CDs and DVDs which are already in stock.

Reservations are accepted from registered groups for orchestral sets and vocal scores - please contact the Barbican Music Library for details of this service.

PHOTOCOPIES AND PRINTOUTS

Black & white: A4 - 10p; A3 - 20p

Colour: A4 - 50p; A3 - £1

LOST MEMBERSHIP CARD

Replacement charge for Lost Library Card:

Adult: / Young Adult £2; Child: £1

LOST OR DAMAGED ITEMS

A charge is made for lost or damaged items according to the cost of replacement.

Sale of Withdrawn Items

Items are priced according to age and condition.

The above charges are inclusive of Value Added Tax, where applicable.

RENEWING YOUR BORROWED ITEMS

NB You will not be able to renew if your account has £20 or more in outstanding charges or charges of any amount which have been outstanding for 2 or more months.

You may extend the loan period for your items up to 7 times without bringing them into the library **UNLESS** the item is requested by another customer. **NB Memory Boxes** can only be renewed twice.

On each occasion the item will be due back **1 week** (in the case of CDs and DVDs) or **3 weeks** (in the case of other items) after the date **on which you renew**.

You may renew:

- Online at: <https://col.ent.sirsiidynix.net.uk>
Go to **My Account** and log in using your Membership Number (including the capital P) and PIN
- By e-mail to the appropriate lending library:

barbicanlib@cityoflondon.gov.uk.

shoelane@cityoflondon.gov.uk

artizanlib@cityoflondon.gov.uk

If you encounter difficulties with renewing please use the email option to get in touch with us or phone one of the libraries during opening hours:

Barbican Library

020 7638 0569

Shoe Lane Library

020 7583 7178

Artizan Street Library &

Community Centre

020 7332 3810.

