## Southbank Estates Oct-Dec 23 Estate Services Overview Report

## How has your Estate performed?

Inspections carried out.	8
Average inspection score for internal areas of blocks	92.09%
Average inspection score for grounds of the Estate	88.04%
Higher scoring areas	Lobbies
Lower scoring areas	Stairwells and Bin Chambers
Anti-social behaviour evidenced.	No ASB evidenced during inspections for Jul-Sep
Hazards identified and referred for action.	No Hazards evidenced during inspections for Jul-Sep

This data was collated via inspections under-taken by the City of London throughout the previous quarter. All areas of the estate relating to Cleaning and Grounds maintenance are inspected and the findings are measured against the Estate Services standards, a quality assurance document designed to help staff and residents understand the expectation that our housing estates should be upheld to.

