## Windsor House Oct-Dec 23 Estate Services Overview Report

## How has your Estate performed?

Inspections carried out.	6
Average inspection score for internal areas of blocks	74.38%
Average inspection score for grounds of the Estate	78.05%
Higher scoring areas	Landings
Lower scoring areas	Lighting in lobbies
Anti-social behaviour evidenced.	No ASB identified in inspections
Hazards identified and referred for action.	No hazards identified during inspections

This data was collated via inspections under-taken by the City of London throughout the previous quarter. All areas of the estate relating to Cleaning and Grounds maintenance are inspected and the findings are measured against the Estate Services standards, a quality assurance document designed to help staff and residents understand the expectation that our housing estates should be upheld to.

