

## Estate Services Overview Report

### How has your Estate performed?

Inspections carried out.	11
Average inspection score for internal areas of blocks	<b>80.45%</b>
Average inspection score for grounds of the Estate	<b>80.39%</b>
Higher scoring areas	<b>Entrances</b>
Lower scoring areas	<b>Lobbies, Lifts and Stairwells</b>
Anti-social behaviour evidenced.	No ASB evidenced during inspections
Hazards identified and referred for action.	1 – Repair issue with the potential to cause harm

This data was collated via inspections under-taken by the City of London throughout the previous quarter. All areas of the estate relating to Cleaning and Grounds maintenance are inspected and the findings are measured against the Estate Services standards, a quality assurance document designed to help staff and residents understand the expectation that our housing estates should be upheld to.