

City & Hackney Public Health
Hackney Council
1 Hillman Street
London E8 1DY

January 2025

To Providers of Sexual and Reproductive Health services

Since 1 April 2013, under the Local Authorities (Public Health Functions and Entry to Premises by Local Healthwatch Representatives) Regulations 2013, Local Authorities are responsible for the commissioning of sexual health services and are mandated to provide open access arrangements for their populations.

Re-charging by the provider of costs back to the local authority area where the individual is normally resident¹ is recommended for out-of-area use of services. These arrangements support open access integrated sexual health services and patient choice.

Please note this letter states the position of Hackney Council in relation to the mandate and in respect of the backing information required to provide assurance that the attendance relates to residents of Hackney or the City of London.

If you do not follow the process and procedures in this letter then payment will not be made.

Sexual Health Services and Cross-Charging

1. Genito-Urinary Medicine (GUM) Services

Hackney Council will reimburse out-of-area providers for Hackney residents or City of London residents attending GUM services up to the current non-mandatory tariffs (where applicable), based on the tariffs as below, no geographical weighting will be paid:

- £131 for a multi-professional first attendance and
- £103 for a multi-professional follow-up attendance

(see DHSC's [Sexual Health Services: Key Principles for Cross Charging](#) for more details).

If the provider has agreed to a lower tariff locally, then this will be applied - the above prices are the maximum at which Hackney Council will pay for attendance of Hackney or City of London residents.

¹ A student who remains registered with a GP in City or Hackney at their family/non term time address does not establish this as their normal residence. *Payment for sexual health attendance remains the responsibility of the local authority where they are residing whilst studying.*

2. Sexual and Reproductive Health (SRH) Services

Hackney Council will not reimburse out-of-area providers for Hackney or City of London residents attending specialist SRH services, as this would present a new approach and there are no nationally set prices. The only exceptions to this relates to

- Integrated Sexual Health services, where an integrated tariff applies (see section 3) or
- where your lead commissioner has agreed a reciprocal arrangement with Hackney.

3. Integrated Sexual Health Tariff (ISHT)

In the case of an integrated tariff, Hackney Council will fund on the basis of the currencies and prices pre-agreed by your local authority commissioner with Hackney commissioners. This includes all currencies, including GUM and contraception. This is the only exception to funding contraception and will require a letter outlining currencies and prices from your commissioner to verify that you are commissioned on the basis of the integrated tariff.

In the case where an integrated tariff is in place, and block payment arrangements have been mutually agreed by the provider (or on their behalf) for Hackney and City of London residents, these will supersede ISHT payments for the agreed time period.

4. Residential vs commercial addresses

There are a large number of City of London postcodes that are non-residential or commercial and cannot be used by service users when registering for services or attending at clinics. These are listed [here](#). If you think a postcode has been included in error and that a residential address does exist please email contactus@cityandhackneyph.hackney.gov.uk.

Workplaces and hotels cannot be used as addresses for the basis of recharging. Only when providing (temporary) accommodation to e.g. refugees and asylum seekers, or people who are homeless, can hostels and hotels qualify as residential addresses.

Where a person, after having been given all the necessary assurances about confidentiality etc. refuses to give a residential address or is unable to provide a residential address (e.g. due to homelessness) then a specific clinic code of the clinic where they are attending should be used. The cost of this is rebilled to the host commissioner.

5. Other payments

For the avoidance of any doubt no other payments will be made. This includes, but is not limited to:

- CQUIN charges
- geographical weighting

- performance payments
- oncosts
- locally agreed additional activity or charges.

6. Backing Information

Payment will only be made on receipt of invoices for attendances that are supported by the following non-patient identifiable information:

- Invoice number
- Date of attendance
- Clear description of service(s) provided using GUM codes (see [GUMCAD Clinical Guidelines](#))
- Attendance type, e.g. first/ follow-up or primary/additional
- Tariff amount
- Local authority of residence
- Postcode of home address (4-5 digits)
- Lower Layer Super Output Area (LSOA)

Invoices that are submitted without this information will be returned unpaid.

Hackney Council reserves the right to restrict future payments to providers where UK Health Security Agency (UKHSA) GUMCAD/ SHRAD data does not reflect the activity as invoiced.

In the event that appropriate and timely actions are not taken by providers to resolve issues with outstanding invoices that date back beyond 12 months, then all future payments will be delayed pending resolution.

Invoices (along with backing data for those providers who do not submit monthly returns to Pathway Analytics) should be submitted on a monthly basis to contactus@cityandhackneyph.hackney.gov.uk.

If you have any queries, please email the above address.

Yours sincerely,



Dr Sandra Husbands
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City & Hackney Public Health