

Practical Usage Information for The Garchey System

The Garchey Refuse Disposal Unit is a system originally installed underneath each kitchen sink to take most of normal waste materials. However, you should now dispose of items which can be recycled in the clear sacks provided.

Practical usage information below:

Repairs to the Garchey system can be reported to the **Repairs Call Centre on 020 7029 3909 8am to 5pm Monday to Friday.**

Attendance times for the Garchey team to visit properties are between the hours of 8.30am to 3.00pm Monday – Thursday and 8.30am to 2.30pm Fridays.

Please flush your Garchey, even if not used regularly, at least once a day to change the water in the system thus reducing the likelihood of stale water smells rising from the unit.

Food waste and even broken glass can be disposed of through the Garchey system as once it is flushed there is no manual handling of the waste beyond that point.

Please do not put plastic bags or any other material that traps air inside as this can lead to the objects not 'flushing away' and potentially causing a blockage of the unit.

When disposing of plant/flower materials through the Garchey, please cut the stems down to no more than 10cm lengths.

If an object is accidentally dropped into the Garchey do not lift the centre section, call repairs to request a visit from a Garchey Engineer. Once lifted and 'flushed' the object is unrecoverable.

Please note that you should clean your Garchey at least once a month as this service is not provided by the Garchey Department.

If you do not want to do this yourself, please contact the Reception desk on 020 7029 3958 who can provide details of Garchey cleaners working on the estate.