

# Looking out for rough sleepers in the City

If you're concerned about someone sleeping rough, contact **StreetLink**:

[www.streetlink.org.uk](http://www.streetlink.org.uk)

Call the 24-hour  
national helpline:

**0300 500 0914**

(If there is no one available to take your call, you'll be able to leave a message. StreetLink will respond at the earliest opportunity.)

Download the  
**StreetLink app**

(available for Apple  
and Android devices).



## When referring a rough sleeper to StreetLink make a note of:

- the location – for example, the road name and building number
- the sleeping bag or hair colour, if easily visible.

You don't need to engage with the person as homelessness professionals will be directed to the location once a referral is made.

**If the person needs urgent medical assistance, always call 999.**

This service is supported by:

