Work at Height - Emergency Rescue transcript

0:00 0:04 0:11 Hello 0:17 my name's Toby and I work in the City of London Corporation's Health and Safety 0:21 Team 0:22 where it is our job to help keep people safe who are working here 0:25 in the business and financial center known as the Square Mile. 0:29 In the short video 0:30 we're going to be looking at emergency rescue arrangements that need to be in 0:33 place 0:34 when people have fallen or become stuck whilst working at height. 0:37 There are many activities that involve working at height 0:42 such as being on a roof, working in a cradle or cherry picker 0:45 on scaffolding or even cleaning windows. 0:50 In the first instance the law requires you to do everything you reasonably can 0:54 to prevent someone falling at all 0:55 but this may not always be feasible. Having accepted this risk 1:00 then you must still try to minimize the distance in consequence of a fall 1:04 but additionally plan for how you get that person back to safety afterwards. 1:08 This is known as your rescue plan and the details of this need to be just as 1:12 specific as planning the work in the first place. 1:15 It is important that your rescue plan is suitable and works 1:18 so that those that need to be rescued can be so quickly and safely. 1:22 Unfortunately we find that that's not always the case. 1:26 Emergency rescue situations may come about for a number of different but 1:30

foreseeable reasons 1:31 cradle uses common in the city and they can seize or 1:35 stop working or a person may simply become unexpectedly unconscious or 1:39 unwell whilst in an awkward location or a person may even fall whilst in a land yard 1:44 and then remain suspended. If a person is suspended for even a short amount of 1:48 time 1:48 this may result in a life-threatening condition called suspension trauma. 1:52 When planning the rescue arrangements it might be useful to ask yourself the 1:56 following questions: 1:58 How you know if someone is in need of rescue, how quickly can you get to them, 2:02 how quickly can you get them to a safe place and what equipment and training do 2:06 you need to make 2:07 all this actually happen. There are many different types of 2:10 rescue systems and this short video cannot cover them all and provides only 2:14 one filmed example. 2:16 Ultimately, you need to be confident that what you choose is appropriate for how you 2:21 intend to use it. 2:22 Some systems even allow for self rescue provided the person is still conscious. 2:26 You will need to ensure that your risk assessment considers what level of rescue 2:31 you might actually need. 2:34 Once the planning has been done in the best thing you can do is to turn it into 2:38 written 2:38 emergency rescue plan that you can communicate to everyone who needs to know it, 2:42 from managers to contractors and site security teams. 2:47 A critical mistake that we often see is just to rely on emergency services to 2:51 carry out

2:51 any rescue that might be needed whilst there may be some circumstances where 2:55 this is appropriate 2:56 the initial duty to rescue lies with those undertaking the work. 3:00 You must have a plan for rescuing them yourself as the emergency services may 3:05 not be able to attend 3:06 or assist. Here are some specific issues that you might need to consider when 3:10 planning a rescue. 3:11 Priority should always be given to minimizing the risk of a fall 3:15 even during a rescue operation don't just rely on direct rescue by rope 3:20 as the first option, if safer options can be planned that keep the risks of a 3:24 rescuer falling low. Have you thought about 3:27 exactly how the rescuer or the rescue team what actually gets safely to a 3:30 person stuck at height. 3:35 If you're using vehicles such as cherry pickers for rescue 3:38 then can they reach all of the areas where people will be working. 3:42 Is the ground even able to support them and do the vehicles have the necessary 3:46 reach. 3:47 Can a cradle safely lower all the way to the ground if necessary. 3:53 Are there any issues with passing traffic obstructing rescue 3:56 or a risk of collision with other vehicles. 4:00 Consider also the safety of the rescuer, good rescue planning will ideally avoid 4:05 putting 4:05 anyone else at risk. It's usually preferable to lower or raise a casualty 4:09 to safety remotely 4:11 rather than relying on anyone else to do the rescue directly. 4:14

And if you're going to rely on anchor points for rescue equipment 4:18 you need to make sure that they are either unquestionably reliable 4:21 or can handle the additional loads imposed upon them during the rescue 4:25 such as the weight of the casualty and the rescuer. Are these anchor points in the right 4:30 place for rescue 4:31 and position where any rescue equipment such as ropes can be safely used. 4:35 These are questions that should be answered in advance 4:38 not during the intensity of a rescue operation and finally 4:43 you don't want to be thinking about whether or not rescue equipment is in 4:46 good condition 4:47 when you are already in that emergency situation, it's better to have a system of 4:51 regular maintenance and inspection checks in place 4:54 so that the equipment is ready to be deployed immediately if needed. 4:58 So, when you're considering work at height 5:01 make sure you've got a suitable and written emergency rescue plan 5:05 in place that's been communicated to everyone before you let the work go 5:09 ahead.