

# Guildhall Art Gallery and London’s Roman Amphitheatre Accessibility Guide

We have a range of facilities that support our visitors so that everyone can enjoy the Gallery and Amphitheatre. To find out more click on one of the links below to skip to the section of interest.

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## Your visit

- Free floor plans of the Gallery and Amphitheatre are available at the front desk and to [download](#). These show the location of facilities such as lifts and accessible toilets.
- Lifts are available to take you to each level.
- There is an accessible counter at our front desk.
- There is one step-free entrance to the Gallery and Amphitheatre. The doors are automatic.
- Free guided tours are available on specific days and times. Please check [our website](#) for regular updates.

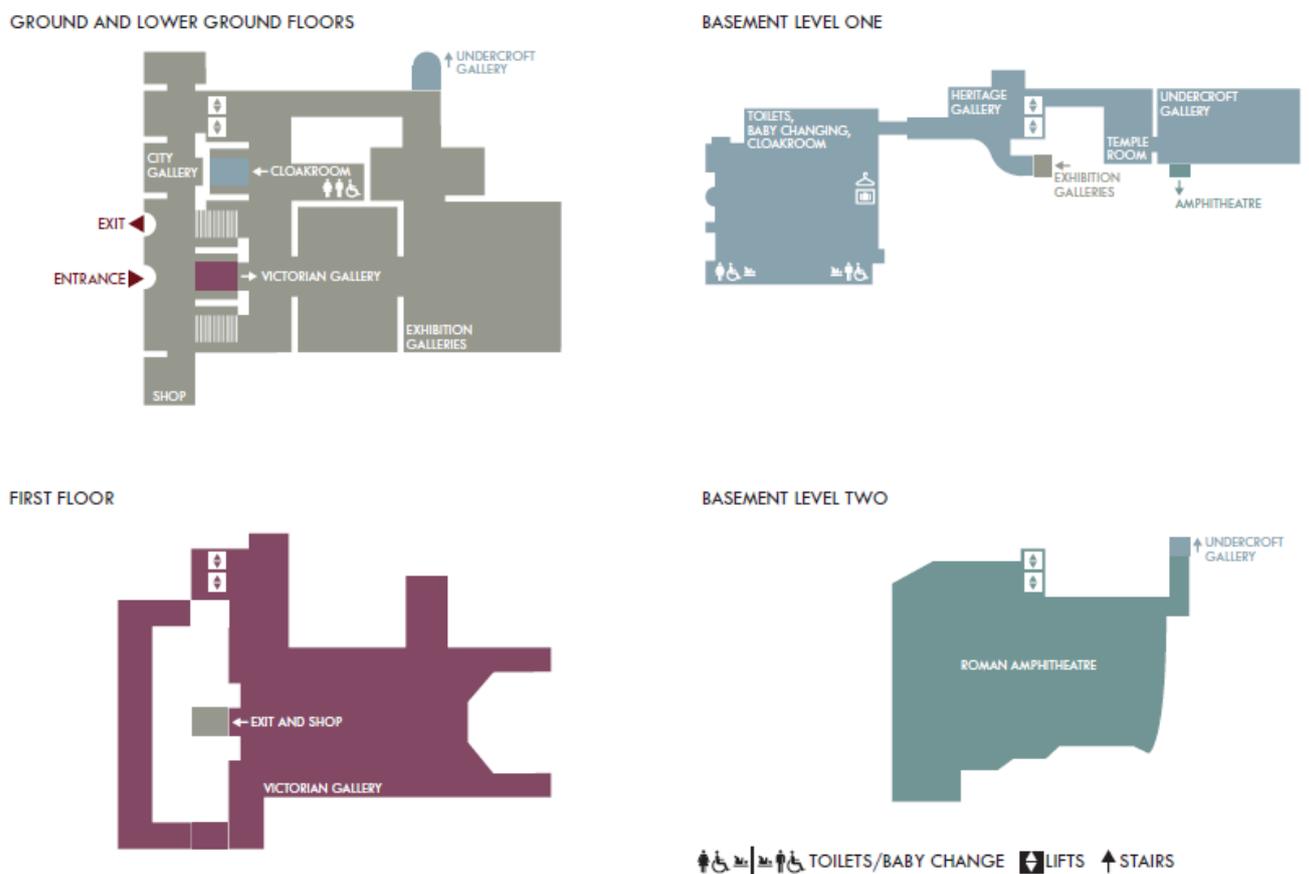


Figure 1: Layout of Guildhall Art Gallery with each floor plan.

## Toilets and Baby changing Facilities

- There are male, female and gender-neutral toilets available.
- Accessible toilets can be found on Basement Level 1 and the Lower Ground Floor.
- Baby changing facilities can be found by our main toilets on Basement Level 1 or by request if these are closed.

## Eating and Drinking

- Eating and drinking is not permitted in the Gallery.
- Please keep food and drinks except water bottles inside your bag until you leave the Gallery.

## Animals

- Assistance dogs are welcome in all areas of the Gallery.

## Safety and Security

- Bag search: Please note that all bags will be searched when entering the Gallery.
- In case of an evacuation, an audible alarm will alert visitors and staff will assist by providing instructions and directions.

## Seating

- Benches are placed around the Gallery on all floors.
- Foldable stools are available for use if required.

## Ticketing concessions

- General admission to Guildhall Art Gallery is free.
- For any paid exhibitions, Concession tickets are available for disabled visitors and seniors (60 and over).
- A free carers ticket can also be provided for people assisting disabled visitors.
- Please refer to exhibition-specific material for further details.

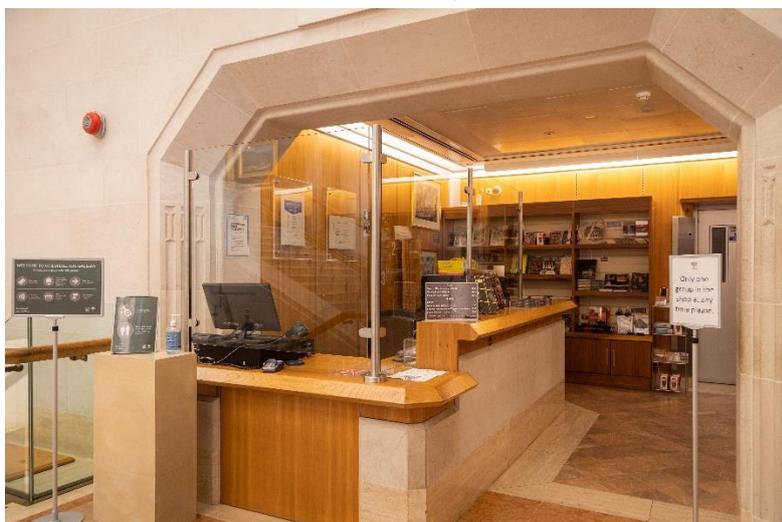


Figure 2: View of the front desk/ information desk at Guildhall Art Gallery.

## Getting to the Gallery and Amphitheatre

Our address is:

Guildhall Art Gallery  
Guildhall Yard  
LONDON  
EC2V 5AE

- The entrance to the Gallery is through Guildhall Yard.
- Free online booking is required for entry to the Gallery.



Figure 3: View of Guildhall Art Gallery from Guildhall Yard.

## Walking

- Guildhall Art Gallery is in the centre of the Square Mile, a short and interesting walk from neighbouring London boroughs.
- To help you navigate your way to the City, see the [City of London walking guides](#).
- If you're travelling into one of London's major transport hubs discover [walking routes to the City of London](#).

## Cycling

- Guildhall Art Gallery can be reached by bicycle from Cycle Superhighway 2 and Cycleway 6. Quietway 11 passes Guildhall Art Gallery.
- There are Cycle Parking Stands on Aldermanbury.
- The nearest Cycle Hire stands / Santander Cycles docking stations are on Aldermanbury (The Guildhall, Guildhall – 12 spaces) and Cheapside (Cheapside, Bank – 28 spaces).

## Driving

If you drive to the Gallery you may have to pay the [London Congestion Charge](#).

Exemptions and discounts apply to certain categories of road-user:

- Blue Badge holders
- DVLA-registered Public Service Vehicles
- 9+ seater and other vehicles, such as school buses.

For more information please visit the [Transport for London website](#). Please note that advanced notice is required for exemptions and discounts.

Do keep in mind that the City of London may be busy at weekends due to events and road closures.

There are eight City of London and NCP car parks in the Square Mile. There are also Blue Badge Parking Bays around Guildhall and the City of London, with the nearest ones being on Aldermanbury and Basinghall Street. Please refer to our [Location](#) and our [map of City Car Parks](#) for further details, car park location and to plan your visit.

There is also a [map of Blue Badge Parking Bays](#).

## Public transport

For further information and journey planning, please go to the [Transport for London website](#) (external link). You may also find this [step-free access Tube line map](#) useful.

## London Underground

The nearest London Underground stations are:

- Bank (300m)
- Moorgate (400m)
- St Paul's (400m)
- Mansion House (400m)

## National Rail

The nearest National Rail stations are:

- Moorgate (400m)
- Cannon Street (500m)
- Liverpool Street (800m)
- City Thameslink (900m)
- London Blackfriars (1.0km)
- Fenchurch Street (1.1km)
- Farringdon (1.2km)
- London Bridge (1.3km)

## Buses

Buses that stop near to Guildhall Art Gallery include: 4, 8, 56, 76 and 100

## Staff

At the Gallery we have a team of wonderful staff made up of Security Officers, Volunteers and the Front of House Team. If you require extra help during your visit then just let us know and someone will be there with you.



Figure 4: Inside Guildhall Art Gallery, Victorian Collection on the First Floor.

## Visitors with mobility access requirements

- The Gallery has level access entry.
- Lifts are available to take you to each floor of the Gallery.
- Benches are placed around the Gallery on all floors
- Foldable stools, which can also be used as a walking aid, are available to borrow at any time. You are welcome to bring a foldable stool.
- Wheelchairs are available. Please let us know if you require one when booking your ticket.
- The Entrance (Level G) has a polished stone floor. The Main Gallery (Level A2) has a carpeted floor. The Undercroft Galleries (Level A1) have a rough stone floor which is uneven in places. The Amphitheatre (Level A) has a dark, matt, hard floor.

## Blind and partially sighted visitors

- Access guide dogs are welcome in all areas.
- Large print guides for the permanent galleries and major exhibitions are available at the Welcome Desk.
- Please note that the lighting in the Amphitheatre is lower than in the rest of the Gallery.



Figure 5: London's Roman Amphitheatre

## D/deaf, deafened and hard of hearing visitors

- A portable induction loop is available at the Welcome Desk (you will need to switch your hearing aid to the 'T' position)
- The Gallery and Amphitheatre have minimal echo
- Background noise is generally low, but there may be lots of noise when there are large events happening in nearby spaces.
- The route around the Gallery and Amphitheatre is indicated by clear and obvious signage.
- There is a written description under each artwork and within each themed collection.
- The Gallery provides captioning for video content.

## Visitors with autism spectrum conditions

- Background noise is generally low, but there may be lots of noise when there are large events happening in nearby spaces.
- There is a quiet space at the Gallery. The room has multiple uses, so please let one of our team members know or contact us before your visit to make sure the room is not pre-booked if you think you might need it. The room has tables and chairs and the lights can be dimmed. The door to the quiet room is glass and there are internal windows on one side of the room.

## Visitors living with dementia

- It is important that everyone living with dementia can enjoy their visit to the Gallery and Amphitheatre.
- In our temporary exhibition spaces we can adjust lighting levels and turn off any ambient sounds.
- Our wonderful staff, who all wear their lanyards, are around to help.

## Contact us

For more information or if you want to discuss anything in detail please do not hesitate to contact us. We also welcome any suggestions on how to become more accessible.

Email: [guildhall.artgallery@cityoflondon.gov.uk](mailto:guildhall.artgallery@cityoflondon.gov.uk)

Phone: 020 7332 3700