



Guildhall
Art Gallery.

A GUIDE FOR VISITORS

cityoflondon.gov.uk/guildhallartgallery

Visiting Guildhall Art Gallery

We are delighted to be able to welcome visitors back to Guildhall Art Gallery. Please read on to find out about the new measures that we have put in place to ensure we are able to offer a safe and enjoyable experience for everyone.

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This symbol demonstrates that we have followed Government and industry COVID-19 guidelines and have a process in place to maintain cleanliness and aid social distancing.

1

What do I need to know?

We want your visit to Guildhall Art Gallery to be a safe and enjoyable experience.

- Pre-booked tickets are compulsory.
- We are asking visitors to wear a face covering in the Gallery.
- You should not visit if you think you have COVID-19 symptoms. If you are no longer able to visit, please [email us](#) as soon as possible so that we release your slot to others.
- Toilet facilities and hand sanitiser stations are available.
- Please follow all instructions given by team members.
- We welcome families and ask household groups to stay together where possible.

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Is it safe to visit the Gallery?

We have followed Government and industry COVID-19 guidelines and have a process in place to maintain cleanliness and aid social distancing.

- Our ticketing system limits the number of visitors in the Gallery at any one time and a one-way route around the Gallery makes it easier to maintain physical distancing.
- The Gallery will be deep-cleaned by trained specialists every day before opening. Toilets and high-frequency touchpoints will be cleaned at regular intervals throughout the day.
- We encourage all visitors to use our hand sanitiser stations regularly. You should also consider bringing your own hand sanitiser and tissues.
- Our team at the Welcome Desk will be behind a protective screen. Personal Protective Equipment has been made available to team members if they wish to wear it.
- We are asking visitors to wear a face covering in the Gallery, in line with Government guidance.
- If you begin to feel unwell during your visit, please let a member of staff know.
- If team members see that guidance is not being followed, we will ask visitors to leave or close the Gallery.

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How do I book?



- You must pre-book tickets for a specific date and time.
- Free tickets for general admission to the Gallery can be booked online at guildhall-art-gallery.arttickets.org.uk
- Please call us only if you're not able to make a booking online: 020 7332 3700. You may have to leave a message, but we will get back to you as soon as we can.
- You will not be permitted to enter without a valid pre-booked ticket.

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What can I see at Guildhall Art Gallery?



- On our one-way route you will see some of our most famous Victorian artworks, a photography exhibition by artist in residence Hannah Starkey, the newly-refreshed Undercroft Gallery and unique Roman remains.

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Which facilities are available?

- Toilet facilities are available and baby changing facilities are available on request.
- The Gallery is fully accessible and our lifts will be reserved for those who require them.
- We regret that we are not able to open our cloakroom or lockers. Please only bring essential items, as there will be no facilities to store coats, bags, buggies or other items. You can take these items around with you.
- Folding stools will be available from the Welcome Desk.
- We regret that there will be no drinking fountains available.
- Our shop will be accepting card and contactless payments (no cash). A range of merchandise and limited cold drinks will be available to purchase.

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Arriving at the Gallery

- Please check Government and TfL guidance regarding travel and use TfL's Journey Planner. We advise that you walk or cycle if possible. Cycle parking is available by the Guildhall West Wing.
- You may be asked to queue on the covered walkway outside the Gallery. Markings will help you maintain physical distancing and you will be told when it is safe to enter the Gallery.
- Our usual bag scanner checking will take place. Please have your bags ready for inspection.
- Your ticket(s) will be checked at our Welcome Desk. Please have your booking confirmation and any memberships ready.

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Checklist for your visit

- ✓ Plan your journey
- ✓ Pre-book your tickets
- ✓ Ensure that you are healthy to visit
- ✓ Wear a face covering inside the Gallery
- ✓ Consider what to bring with you – remember: there are no lockers or cloakroom
- ✓ Use the hand sanitiser provided or bring your own
- ✓ Maintain physical distancing where possible
- ✓ Ask a team member if you have any questions

We hope that you enjoy your visit



We look forward to welcoming you to Guildhall Art Gallery

If you have any questions, please get in touch by email:
guildhall.artgallery@cityoflondon.gov.uk

Send us your feedback:

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