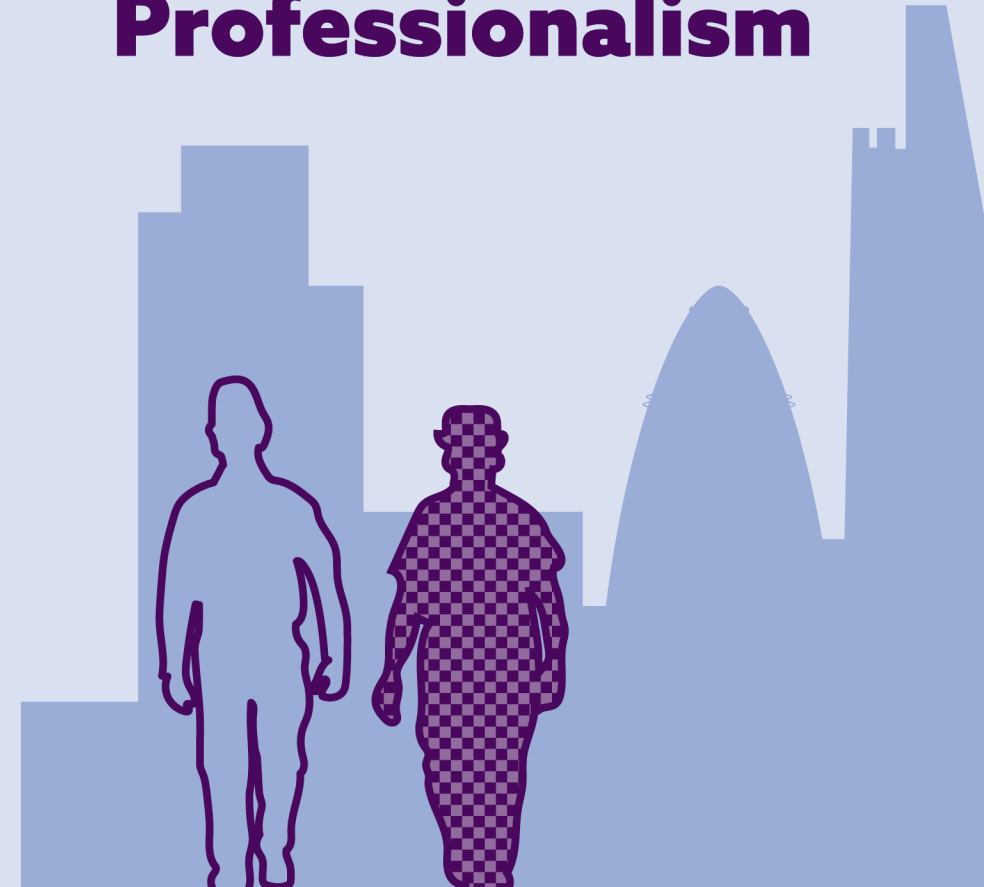




City of London Policing Plan 2025 to 2028

Performance update
Quarter 4: January – March 2026

Integrity
Compassion
Professionalism



About this performance update

This update provides a summary of how the City of London Police are delivering the priorities and objectives set out in the City of London Corporation, Police Authority Board [2025 to 2028 Policing Plan](#).

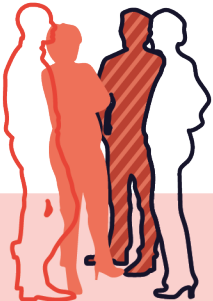
Progress against all the City of London Police force commitments are reported in more detail and scrutinised quarterly by the City of London Corporation's Police Authority Board and its sub-committees. Anyone is welcome to attend the meetings, and detailed reports are available on the Police Authority Board [committee webpage](#).

The City of London Police operational priorities are to

1. Keep people in the City safe and feeling safe
2. Put victims at the heart of everything we do
3. Improve the national policing response to fraud, economic and cyber crime

The City of London Police organisational priorities are to

4. Be one of the most inclusive and trusted police services in the country
5. Be an employer of choice
6. Improve our productivity



OPERATIONAL PRIORITIES

Keep the City safe and feeling safe

Reduce and respond effectively to theft

- Theft from person offences has decreased by 29% (-98 offences) compared to Q4 24/25.
- 97.4% (78 offences) of all theft incidents raised as an immediate graded response were attended within the 15-minute expected response time. This places CoLP well above the 95% service level. However, compared to Q4 25/25 there has been a decrease in service levels (-2.6%).
- There has been a 26.3% reduction in theft from the person offences (-385 offences) when comparing the current 12-months with the previous 12 months.

Reduce and respond effectively to violence

- Violence against the person offences have seen a decrease of 11% (-35 offences) when compared to Q4 24/25
- 98.6% (141 incidents) of all violence-related incidents raised as an immediate graded response were attended within the expected 15-minute response time. This represents a slight increase of 0.8% when compared to Q4 24/25.

Protect the City from Terrorism

- A range of training sessions aimed at raising awareness and protecting people from terrorism were delivered to approximately 400 individuals across the City.
- Preparation and delivery of a 4-part exercise to test our response to hostile state activity took place in March. The exercise tested the frontline response, and actions of the control room, crime management unit and neighbourhood policing.
- In this quarter, one Prevent referral has been received.

Put victims at the heart of everything we do

Increase victim satisfaction

- The interim victim satisfaction survey went live on 28 January 2026. Work is ongoing to improve sample size, and is being managed by our Victim Services Board.
- Early indications are that most victims are satisfied with the 'professionalism' and 'communication' of the service they receive.
- Average compliance with the Victim Code of Practice remains high at 97.5%; an increase of 1.7% from Q3 25/26.

Reduce the number of repeat victims of fraud

- The delivery of Report Fraud Reporting Analysis and Victim Services went live on 4 December 2025 with a public launch on 19 January 2026. As data platforms and reporting processes are still being refined, it has not been possible to provide like for like information for reporting this quarter.

Secure positive outcomes for victims of crime

- For all crimes recorded in the past 12 months (Apr 25 – Mar 26), 14.7% (1281 offences) have reached a positive outcome which is above the national average of 10.7%
- For victim-based crimes (as a subset of all crime) recorded in the past 12 months, 11.9% (871 occurrences) have reached a positive outcome rate, well above the national average of 7%.

A trusted and inclusive police service, keeping the City of London safe and transforming the national policing response to fraud, economic and cyber crime

OPERATIONAL PRIORITIES

Improve the national policing response to fraud and economic and cyber crime

Protect people and businesses from economic and cyber crime

- For Q4, 1,808 engagement events were recorded by Report Fraud. This is a 0% change in comparison to the same quarter for the previous year Q4 24/25 (+4).
- One event was the annual National Protect Conference, which hosted 250 partners working to protect people and businesses from economic and cyber crime.

Transform the national response to economic and cyber crime

- Op Henhouse 5 took place in February. This resulted in the highest number of arrests to date (557), which is a 29% increase on Op Henhouse 4.
- Total seizures resulted in a value of £27.1m, and 51 successful disruptions were completed against websites, phone numbers, social media accounts and domains.

Increase positive outcomes for reported fraud and cyber crime locally and nationally

- It is not currently possible to establish total outcomes recorded in the quarter as the process for ensuring accurate recording and therefore reporting for both pre and post Report Fraud dissemination outcomes is still underway.

ORGANISATIONAL PRIORITIES

Be one of the most trusted and inclusive police services

- A wide range of engagement activities took place across the quarter including a cycle safety event in March (in partnership with Culture Mile BID) with approximately 100 attendees. Other events included but are not limited to: Stop the Bleed training, Security forums, phone / cycle marking stands, and our Walk & Talk initiative.

Be an employer of choice

- Officer headcount has stayed stable since 2022/23, and we continue to meet our target of 996 officers.
- For police staff we have reached 89.6% of permanent establishment. Recruitment continues and many internal applicants were successful at promotion, in addition to more external candidates joining in February and March 2026, resulting in the headcount increase.
- The officer leaver rate has reduced from 2% between last quarter to 1.6% this quarter. Staff leavers has slightly increased by 0.1% in the same period.

Improve our productivity

- Co-Pilot has now been launched across the force. Given the period of use, it is not yet possible to measure the impact on productivity.
- We now have 9 published Power BI dashboards, containing over 50 different reports within, to drive performance management and decision making. The number of views and unique viewers for the top 3 dashboards has been monitored since April 2025 and shows a stable trend.

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