Housing Strategy Dashboard

- **100%** Proportion of City housing stock meeting 'decent homes' standard
- **89%** % of residents who feel 'very satisfied' or 'satisfied' with their neighbourhood as a place to live
- **88%** % of residents who feel 'very satisfied' or 'satisfied' with customer services provided by estate staff
- **86%** % of tenants who feel 'very satisfied' or 'satisfied' with the overall service we provide as their landlord
- **80%** % of residents who feel 'very satisfied' or 'satisfied' with cleanliness of their estate
- **78%** % of residents who feel 'very satisfied' or 'satisfied' that we listen to their views and take them into account
- **72%** % of residents who feel 'very safe' or 'safe' on their estate

- **£97k** % residents satisfied with completed Major Works (£100k)

- **69** Energy Efficiency: Average SAS rating of Local Authority owned dwellings

- **100%** of properties have an up to date Gas CP12s Certificate
- **100%** of properties have a valid compliant fire risk assessment (as per regulations)